

Privacy Statement

In order for New Life Fitness Pty Limited (New Life Fitness Centre) to carry out its daily business, personal information is essential from which you can be identified. This Privacy Policy explains New Life Fitness Centre's approach to the handling of personal information, and how we comply with our privacy obligations.

1. Why does New Life Fitness Centre collect personal information and from whom.

New Life Fitness Centre collects personal information from its members and membership applicants, guest visitors, contractors, employees, and people we do business with.

New life Fitness Centre needs personal information:

- To provide its members with personalized fitness programs including assessments of physical fitness, health status and goals.
- To conduct our business in order to administer accounts, charge fees and to communicate with our members and business contacts.

The personal information we collect about our members includes:

- Identification Information, including each member's name, address, telephone numbers, email address, date of birth, identification photo and emergency contact (next of kin).
- Financial Information, including bank account details and credit card details, as well as information about payment and non-payment of membership fees.
- Health Information, including information provided on the safety exercise questionnaire required to be filled out by members prior to a gym program and information we may collect in the course of memberships. We only collect health information with your consent and the information we need.

2. How does New Life Fitness Centre use personal information?

We use personal information to provide health and fitness services, to manage the centre's memberships and to operate our business. If you are a member, your personal information will be used to process your membership application, charge you membership fees and administer your account. We will also use your personal information to communicate with you including any enquiries you may have.

Unless prior arrangements have been made between yourself and New Life Fitness Centre, we may also use members personal information to mail or telephone any special promotions, newsletters and other marketing material. If at any time you do not wish us to do so, you may request to have this service cancelled by contacting our office.

3. Sharing personal information with anyone else.

New Life Fitness Centre will disclose your personal information in a few different ways.

New Life Fitness Centre may outsource or contract out specific support services from time to time, and this may mean that our contractors may see your personal information, for example sometimes we may engage IT contractors to maintain our database although all our contractors are subject to strict confidentiality obligations. All contractors are authorized only to use personal information in order to provide the services or to perform the functions required by us.

We will disclose personal information if we are under a legal requirement to do so. For example under a court order or if required under legislation or if an authorized request is made from a law enforcement agency.

We may provide personal information to New Life Fitness Centre's personal trainers to assist you to improve your fitness and well being, and so they can advise you which fitness programs are suitable for you.

We may disclose personal information including attendance reports, activities taken and fitness program information to third party rehabilitation providers, ie Workcover, Insurance Agencies/Corporation, Allianz CTP. Such information shall only be released upon presentation of a written signed Authority from an authorized Case Manager.

4. Accessing my personal information.

Privacy laws give you rights to seek access to the personal information we hold about you. You can seek access by contacting New Life Fitness Centre management in writing. Generally, we should be able to provide you with access within a few weeks of your request.

We try to ensure that all the personal information that we hold about you is accurate, and up to date. However, we rely on you to help us with this. If you wish to update or correct the personal information we hold about you, please contact our office in writing. Changing of bank and credit card details will require a signature on the authorization forms.

5. Personal Information and storage.

New Life Fitness Centre takes reasonable steps to make sure that the personal information we hold is stored in a secure environment. Staff and contractors are reminded of the importance of storing personal information in a secure manner, and to treat it as confidential information.

6. Anonymity.

New Life Fitness Centre offers its health and fitness services to members and it is not possible to become a member of New Life Fitness Centre without providing New Life Fitness Centre with the personal information that is requested in our application form and in our safety questionnaire. Telephone enquiries may be answered without collecting personal information about you, but in order to use the centre, we need to know who you are.

7. Email/SMS marketing.

We will not email or SMS you marketing material unless you have consented to this. If you do not wish to receive marketing material via email or SMS please notify us immediately.

8. Contact details and other information.

If you have any queries regarding privacy or this Privacy Policy, you can either provide a written request or complaint to the centre manager as follows.

-By letter: Centre Manager, L1 131/133 Grange Road Beverley SA 5009.

-By telephone (08) 8346 3633: or

-By email to enquiries@newlifefitnesscentre.com

This Privacy Policy applies to New Life Fitness Pty Limited, its employees and contractors.

New Life Fitness Centre may change its Privacy Policy at any time. This privacy policy was last updated in July 2009.